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|---|--|-------------|--|
|  <p>357 Main Road<br/>Kenilworth 7708<br/>Cape Town<br/><a href="http://www.kwikwap.co.za">www.kwikwap.co.za</a></p> | <p>Cell 072 479 5166<br/>Fax 086 544 6047<br/><a href="mailto:alfred@kwikwap.co.za">alfred@kwikwap.co.za</a><br/>VAT No 4600230744</p> | Agent Code  |  |
|   |  | Client Code |  |
|   |  | Date        |  |

## Website System AGREEMENT, Tax Invoice and Debit Order

Between ..... (Reg/ID no .....) )

Herein represented by ..... (if a company or cc),  
hereinafter called the Customer and Umlingo Academy CC (Reg No 2003/029611/23) & Kwikwap Mobile CC (Reg No 08/158406/23) together, hereinafter called the Supplier.

The Supplier or his Agent will assist in compiling and hosting the following website system:

**Package 1:** Kwikwap Website marketing and management system (incl hosting) [no dedicated domain]  **R59** +VAT per month

**Package 2:** Kwikwap system as above [dedicated domain & 1 email address]  **R99** +VAT per month

**Package 3:** Kwikwap system as above [dedicated domain & 1 email address] PLUS  **R150** +VAT per month

Extra features included: online shop, mobi website, free sms shortcode, auto mail responder & Google Analytics

**Additional Packages**

1. Support & Maintenance contract - for one hour support per month (additional fee)  **R199** +VAT per month

2. 3<sup>rd</sup> Level Product Groups  **R150** +VAT per month

3. Additional email accounts (see costs below) .....  **R.....** +VAT per month

**It is agreed that the following once-off, set-up or yearly fees are applicable:**

1. Initial once-off set-up fee including training (may not be more than R2,500, payable to Agent #) **R** \_\_\_\_\_ once-off  
# Initial setup fee is a contract with the Agent and is not refundable (and is only Vatable if Agent issues his own Tax Invoice)

Additional design, scriptwriting, logo design, customization ..... **R** \_\_\_\_\_ once-off

2. New domain registration or renewal of domain name (payable every year per domain name)  **R200** per year

3. Transfer of existing domain name (once-off; excludes annual renewal fee)  (.co.za) **R165** once-off  (.com) **R300** once-off

4. Pointing (first domain pointing free of charge; domain name stays with existing service provider) .....  Pointing of domain

Pointing of additional domain name(s) to Kwikwap website .....  **R25** +VAT per month

It is agreed that the Customer is responsible for the accuracy and maintenance of the data on such a website (unless a Support & Maintenance Contract is entered into). It is also agreed that the Customer is responsible for updating and making changes to the said website by way of the web management portal (unless a Support & Maintenance Contract is entered into). The Customer agrees that it will keep the password confidential. To this affect the parties agree that any SMS charges that are incurred from the Management Portal are undisputed. The Supplier to keep a list for 30 days of all SMS's sent from the Customer's Management Portal.

The SMS that are sent from the management portal are charged at 25c (incl. VAT) each. The parties agree that this agreement is subject to change provided that the Supplier gives notice at least thirty days in advance; the latest version of this agreement is obtainable from the system. This agreement has no fixed minimum period and either party can give thirty (30) days' notice to cancel it. The supplier retains the right to remove sites that are not acceptable or have an unreasonable amount of data and traffic (in the latter case the monthly fee will be renegotiated). No content related to profanity, gambling, sex, supernatural and paranormal powers are allowed. No refunds will be given for sites suspended due to a contravention of these terms. This agreement is also subject to the Client Charter (and the Support & Maintenance contract, if applicable) as published in the management portal and Kwikwap website.

## Debit Order Authorisation

|   |                                  |                                  |                                       |                   |  |
|---|----------------------------------|----------------------------------|---------------------------------------|-------------------|--|
| <input type="checkbox"/> ABSA <input type="checkbox"/> FNB <input type="checkbox"/> Nedbank <input type="checkbox"/> Standard Bank <input type="checkbox"/> Capitec <input type="checkbox"/> African Bank <input type="checkbox"/> Investec |                                  |                                  |                                       |                   |  |
| Account Holder  |                                  |                                  |                                       | Physical Address: |  |
| Account Number  |                                  |                                  |                                       |                   |  |
| Account Type  | <input type="checkbox"/> Current | <input type="checkbox"/> Savings | <input type="checkbox"/> Transmission | Cell number       |  |
| Branch name   |                                  | Branch code                      |                                       | Email address     |  |

I/we (The Customer) hereby request, instruct and authorise you (The Supplier) and your service provider, Netcash (Pty) Ltd, to debit my/our account with the above mentioned bank (or any other bank or branch to which I/we may transfer my account) on the first, seventh or fifteenth day of each month for the above mentioned amount (or any other amount pertaining to this agreement) for the hosting of the website system plus a variable amount for SMS's sent from the said system (if applicable and as per the agreement above). This agreement commences on the date of this debit order as mentioned below. These withdrawals from my/our bank account shall be treated as though they had been signed by me/us.

**Debit order date:**  1<sup>st</sup> of each month OR  7<sup>th</sup> of each month OR  15<sup>th</sup> of each month

I/we understand that the withdrawals hereby authorised will be processed by computer through a system known as the BankServe, and also understand that the details of each withdrawal will be printed on my bank statement. I/we agree to pay any bank charges relating to this debit order instruction. This authority may be cancelled by me/us by giving you thirty (30) days' notice in writing, sent by registered post but I/we understand that I/we shall not be entitled to any refund of amounts which you may have withdrawn while this authority was in force if such amounts were legally owing to you. Receipt of this instruction by you shall be regarded as receipt thereof by my/our bank.

Assignment: I/We acknowledge that the party hereby authorized to effect the drawing(s) against my/our account may not cede or assign any of its rights and that I/we may not delegate any of my/our obligations in terms of this contract/authority to any third party without prior written consent of the authorized party.

Signed at ..... this ..... day of ..... 20.....

.....  
**Customer Authorised Signature** **Name and Capacity**  
 Member Umlingo Academy CC: Alfred Schmid Email accounts: 1st one FREE, second one R25, third R20, fourth and more R15 PM + VAT  
 Members Kwikwap Mobile CC: E Marais, C Fahy